## From Deskto Founder:

How to Transition Into B2B Entrepreneurship in 2025

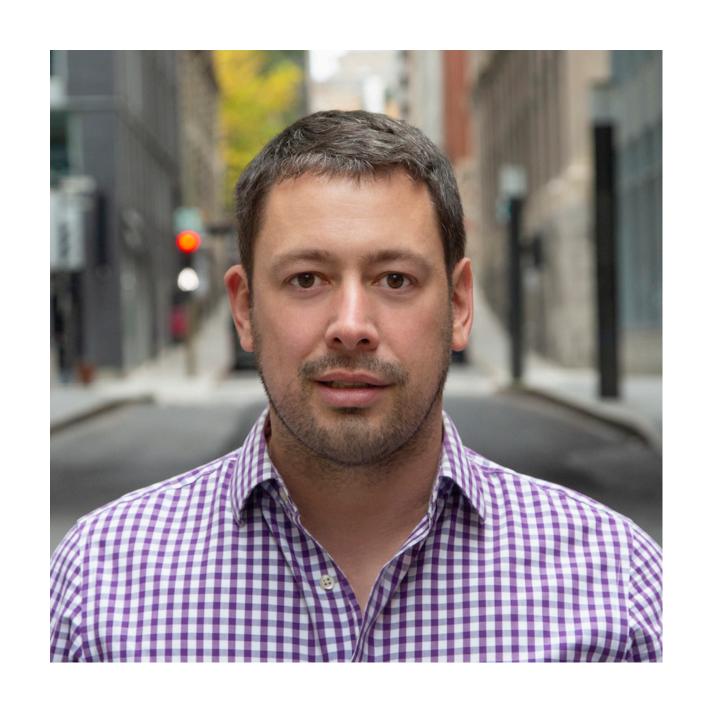
**Prepared for Lean Culture** 

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Author of Lean B2B & Startup Coach



#### Who am 1?



- Author of Lean B2B &
   Find Your Market
- 3x B2B Founder
- Fractional Head of
   Growth
- Startup Coach



#### Why Be an Entrepreneur in 2025?

- To capitalize on global uncertainty
- To diversify and spread your risk
- For higher upside potential
- To leverage new foundational technologies
- Because startup costs are decreasing
- Because new sectors are still digitizing
- Because organizations have more and more needs
- Because solutions are increasingly more verticalized

#### Why Start Employed or as a Consultant?

- Financial security lowers risk
- Direct access to stakeholders and pain points
- Passive customer insights
- Opportunity to secure a first customer
- Learn from organizational operations
- Build a strong professional network
- Insider knowledge of competitors
- Lower stress

#### What Can Happen







Sisense → Gong \$7.5B Valuation

Consulting → Retool \$3B Valuation

Wireless Generation → Datadog \$47B Valuation

#### Our Roadmap

- 1. Learning to See
- 2. Dissecting Winners
- 3. Mapping Your Unfair Advantages
- 4. Extending the Search
- 5. Shaping a Business Opportunity

Step 1.

## Learning to See

#### Seeing the Opportunities in Your Work

- Why can't this...
- How come this won't...
- Couldn't this...
- If only this...
- Or other variations

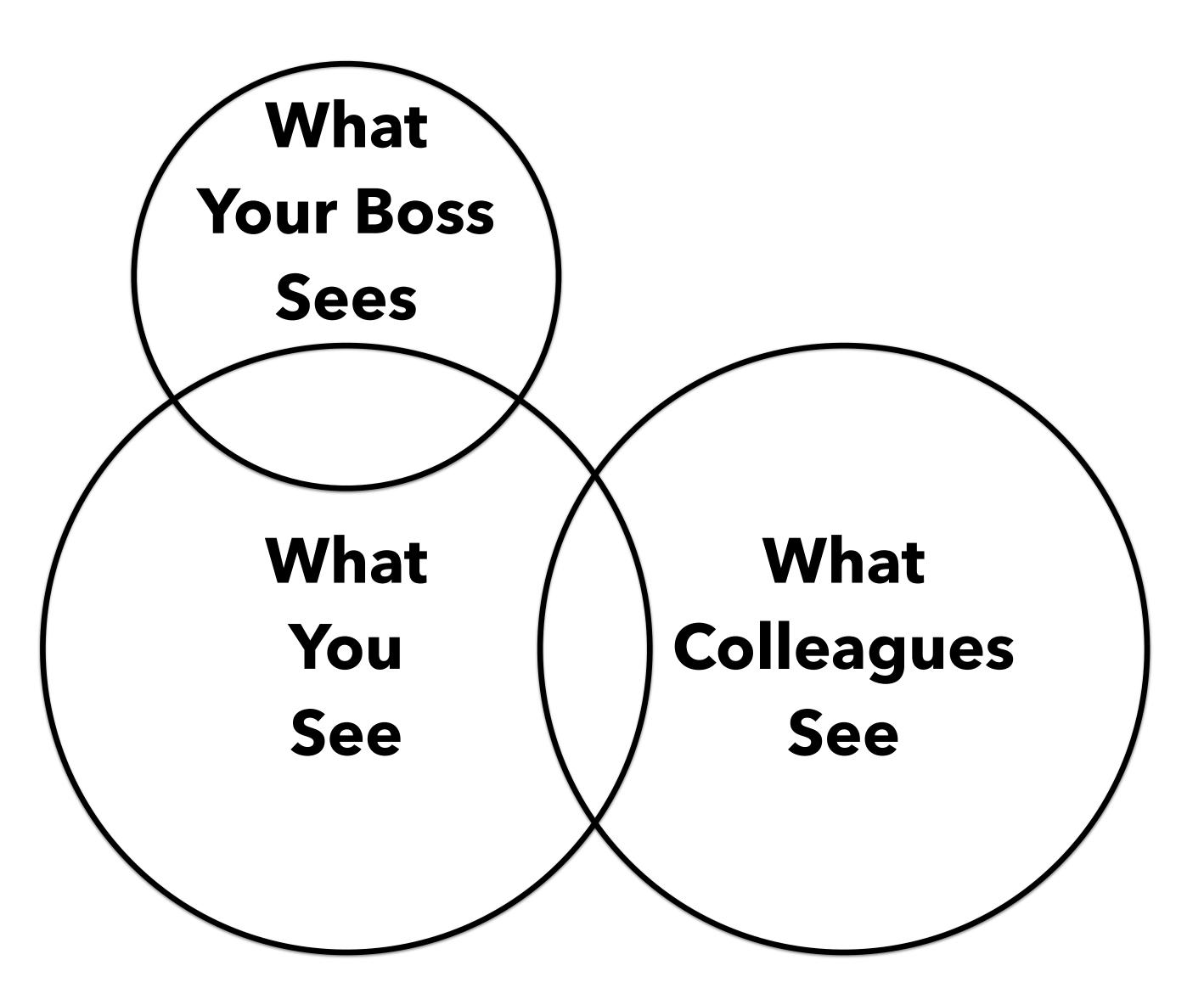
#### Seeing the Opportunities in Your Work

- X « It would be nice if this product had this other feature. »
- X « What if this product could also do X? »
- X « This could be useful. »

#### Seeing the Opportunities in Your Work

- Often: no emotion = no opportunity
- Focus on repeated pains
- Things that prevent you from achieving your objectives
- Things that impact your colleagues and managers
- Things you avoid doing altogether

### Seeing What Others Are Seeing



#### **Evaluating Organizational Processes**

- What are the company goals? What are teams tasked with?
- What's working well? Why is it working well?
- Where are objectives struggling? Why?
- How do teams collaborate?
- Where are the gaps? What are the inefficiencies?
- What issues are getting addressed? Which do not?

#### Digging Into Past Decisions

- « How long have we been with \_\_\_\_? »
- « Do you recall why we chose that product? »
- « Had we looked at \_\_\_\_? »
- «This was \_\_\_\_\_'s decision? »
- « How is it so far? »

#### Key Ideas

- Opportunities are everywhere in our work or clients' businesses
- You can see them yourself, get them from colleagues or your manager, find them by analyzing business processes, or find them by revisiting past decisions
- You don't need to jump on any opportunities
- The important thing is to change your mindset to start seeing

Step 2.

## Dissecting Winners

## Mapping Paid, Kept & Cancelled

Removed	Kept	Added
Intercom	New Relic	Avo
AWS	Sendgrid	Amplitude
	Google Cloud	<u>customer.io</u>
	Mutiny	
	Stripe	
	Datadog	
	Cloudflare	

#### Understanding the Decision

Avo

Purchased because our analytics were always a mess.

Unlike competitors, Avo worked with Google Cloud and our full analytics setup. Generally satisfied, but end users are complaining about the UX.

#### Understanding the Customers

Avo

#### **End-User**

Data Analysts
Fixes bugs on the fly

#### **End-User**

Integrators

Quickly integrates
in product

#### Customer

VP Engineering
Improves product
quality and uptime

### Understanding Decision-Making

Avo

Release in November broke the analytics

CEO raised issue to CTO

1

VP Engineering was tasked with search



3 solutions were short-listed and demoed



#### Key Ideas

- In the organization, you have everything you need to learn about product selection and decision-making
- Your new solution will replace or augment an existing solution
- Understanding decision-making in that space will help reveal gaps and opportunities
- It's an optional step to understand B2B product sales and selection

Step 3.

## Mapping Advantages

"Use your advantages. Business doesn't reward you extra points for picking a "harder" audience."

\_\_\_\_

**Amy Hoy** Serial Entrepreneur



#### List Out Your Functional Expertises

CEO CTO

### List Out Your Domain Expertises

	CEO	СТО
FUNCTIONAL EXPERTISE	Product Manager (10 years)	Developer (8 years) Director of Development (4 years)

#### What Are Your Other Advantages?

- Businesses you own?
- Unique things you know?
- Social media presence?
- Site traffic?
- Books or publications?
- Contacts? Network access?
- Patents?
- Other?

### Key Ideas

- Not all opportunities will be « good fits »
- It's a good idea to focus on opportunities you can win or have an advantage in
- Advantages come in many shapes and forms starting from your professional experiences to what you do in your personal life

Step 4.

## Extending the Search

## ! Before Moving Forward...

- Check your contract(s)
- Try to see if there are any precedents
- Speak to your client or manager
- Explain your intent
- Negotiate where possible
- Get written authorization

### Weighing the Alternatives

Vunemployed	Employed
NoIncome	Steady Income
Lots of Time	Little Free Time
No Prospect Proximity	More Prospect Proximity
(Often) Few Constraints	Legal Constraints
No Brand Recognition	Brand Association
High Pressure	Low Pressure

#### What to Do as an Employee

- Reach out to others with similar roles
- Organize informal knowledge sharing events
- Attend events where these folks might be
- Connect on social media
- Get intros from folks in similar roles to their orgs

#### What to Do as a Consultant

- Do the round of your existing customers
- Reach out to past customers
- Directly reach out to potential prospects
- Make your questions part of your discovery process
- Look for ways to work at customer sites
- Connect on social media

#### What You're Looking For

- The existence of the same or similar tasks or Jobs
- Similar pain, limitations or problems
- Expression of frustration or a desire to make a change
- Ideally, a path to revenue

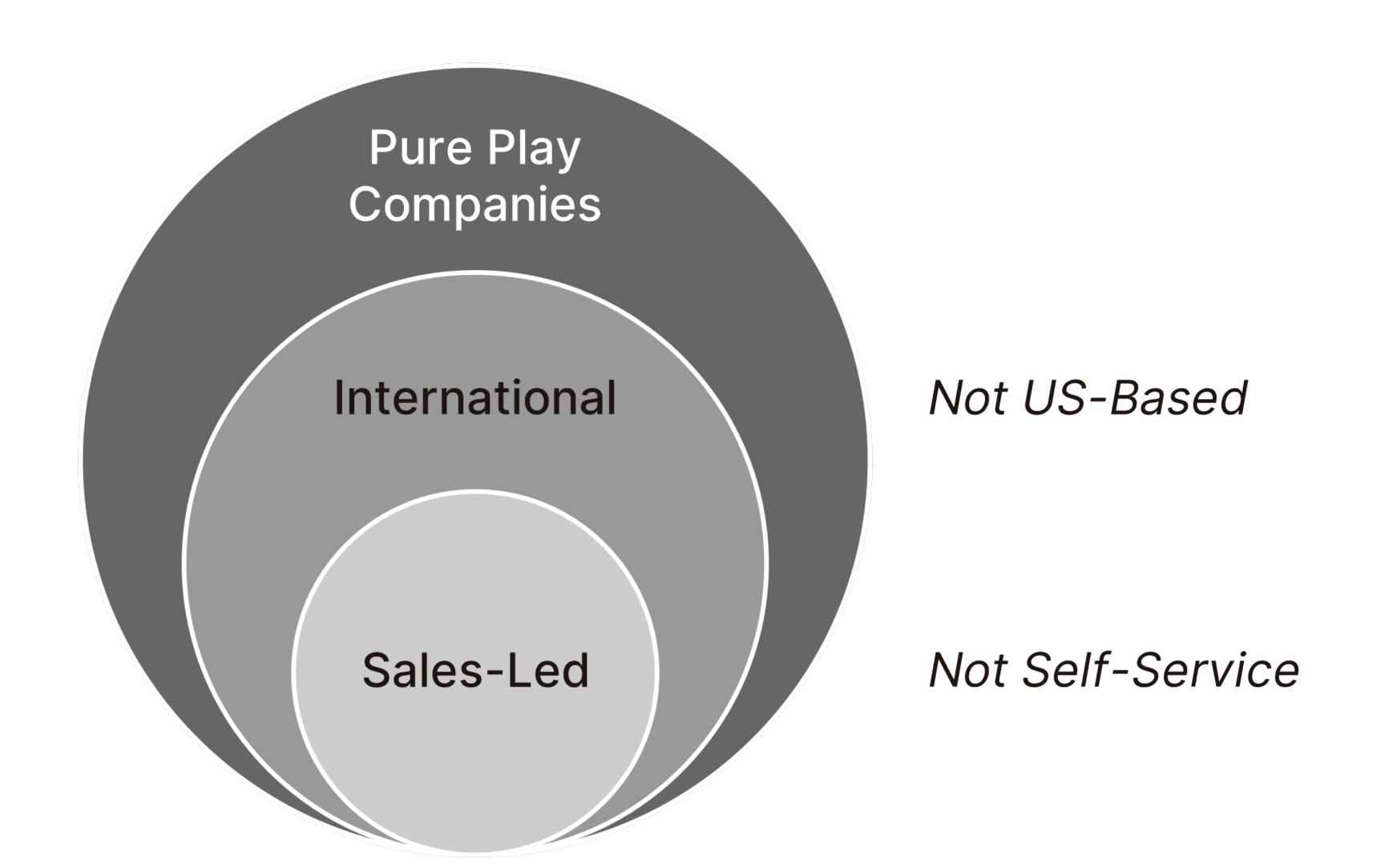
#### Key Ideas

- You can get deep insights in your organization, but it will only be one data point
- It can be a good idea to clear up your situation before starting to engage with other organizations
- Whether you're a consultant or an employee, there are different strategies you can use to learn from other organizations
- There are very specific things you're looking for at this stage

Step 5.

## Shaping an Opportunity

#### Identifying Jobs & Segment



#### Locking in on the Differentiated Value

Reduce the time needed to find qualified leads

Improve customer account dispatch

Reduce the need for manual data entry

Increase outreach email conversion rates

Increase the number of local companies identified

With greater certainty → Improve prospect pre-qualification

With greater results → Increase the number of companies identified

At a lower cost → Reduce false positives during qualification

With fewer risks → Reduce the risk of email accounts getting flagged

Customers... With more flexibility → Increase the number of markets available

With less downtime → 
With less pain → Reduce email deliverability issues

With less frustration

Producing more loyalty

With more reach

Producing more revenue →

Faster

More consistently

With greater efficiency

### Selling to Learn



### Finding Prospects

- Forums, Groups, & Communities
- Twitter, Bluesky & Reddit
- YouTube & Blog PostComments
- Product Reviews
- Related Needs orProblems
- Job Posts

- Events, Conferences &Watering Holes
- Service Providers
- Investors, Accelerators,
   and Incubators
- Annual Reports of PublicCompanies
- Etc

#### Creating a Timeline

- Plan for iterations
- Work with timeboxes
- Understand your cashflow
- Keep momentum high

#### How You'll Know It Works

- You'll learn a lot more about the opportunity
- You'll get enthusiastic prospects willing to refer you
- Meetings will grow and prospects will want to organize more meetings
- (Hopefully) You'll get sales and commitments

#### How You'll Know It Doesn't

- You'll have difficulty sustaining the full attention of prospects
- You won't get serious referrals and opportunities will end at the full meeting
- You'll get deprioritized
- Deals won't close

### Failing Forward

- Entrepreneurship is about sustaining
- You know there's at least one company for this opportunity
- Find more companies like your employer
- Or adjust and improve

#### Conclusion

- User entrepreneurship is perhaps the main way business opportunities have been identified in B2B
- It provides a great sandbox to learn, find opportunities, and soft land into entrepreneurship
- The major differences vs outside-in entrepreneurship are focused on how the opportunity is identified and the pre-validation process
- It's a good tactic to lower the risk of building the wrong products in B2B

# Thank You. Any Questions?

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